

INTERNATIONAL STUDENTS MEDICAL INSURANCE AND ASSISTANCE & BASIC ORIENTATION

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INTERNATIONAL STUDENTS
WELCOME & ORIENTATION DAYS
September 20–21, 2023



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MEDICAL INSURANCE IN SLOVENIA



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MEDICAL INSURANCE IN SLOVENIA

> non-EU students

1	Health insurance from a private insurance company in your home country or in Slovenia.	Depending on the type of insurance, you usually pay €20–50 per visit and then ask for a refund from your insurance company .
2	Slovenian national health insurance: ZZZS card (basic health services) + additional health.	Basic: €143 per month. Additional: €35 per month. <i>All medical services and procedures are covered.</i>
3	No health insurance	You pay for healthcare services yourself (usually €20–50 per visit).

[Pro Bono Clinic](https://www.ordinacija.net/members/www-pzs.php?mg_pzs_id=74&lang=) (Mislejeva 3, Ljubljana)
https://www.ordinacija.net/members/www-pzs.php?mg_pzs_id=74&lang=



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WHEN YOU NEED MEDICAL HELP

> non-EU students

<https://www.zdstudenti.si/en/>

ZDŠ / Zdravstveni dom za študente / Student Health Center

➤ Make an appointment to international@zdstudenti.si (= describe your current health issue and/or what service you would like to get).

Student Health Centre of the University of Ljubljana

Comprehensive health care for young people during studies

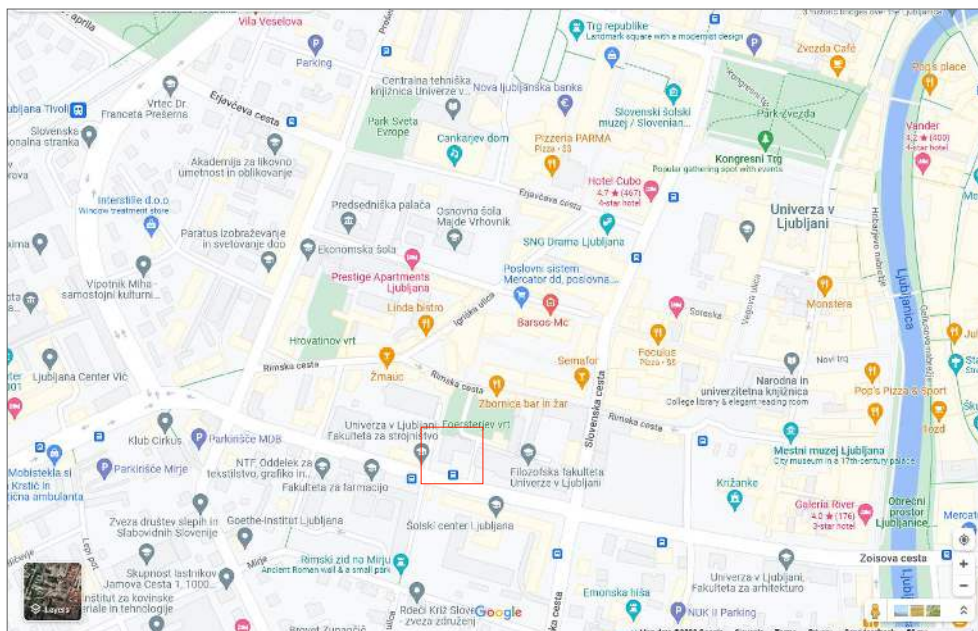
MAKE AN APPOINTMENT ABOUT US

- GENERAL PRACTITIONER AND FAMILY MEDICINE
- DIAGNOSTIC LABORATORY
- GYNAECOLOGY AND OBSTETRICS, SEXUAL AND REPRODUCTIVE HEALTH
- PSYCHIATRY
- CLINICAL PSYCHOLOGY
- DENTISTRY

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ZDRAVSTVENI
DOM ZA
ŠTUDENTE /
STUDENT
HEALTH
CENTER:

Aškerčeva
ulica 4,
Ljubljana



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EMERGENCY MEDICAL CARE

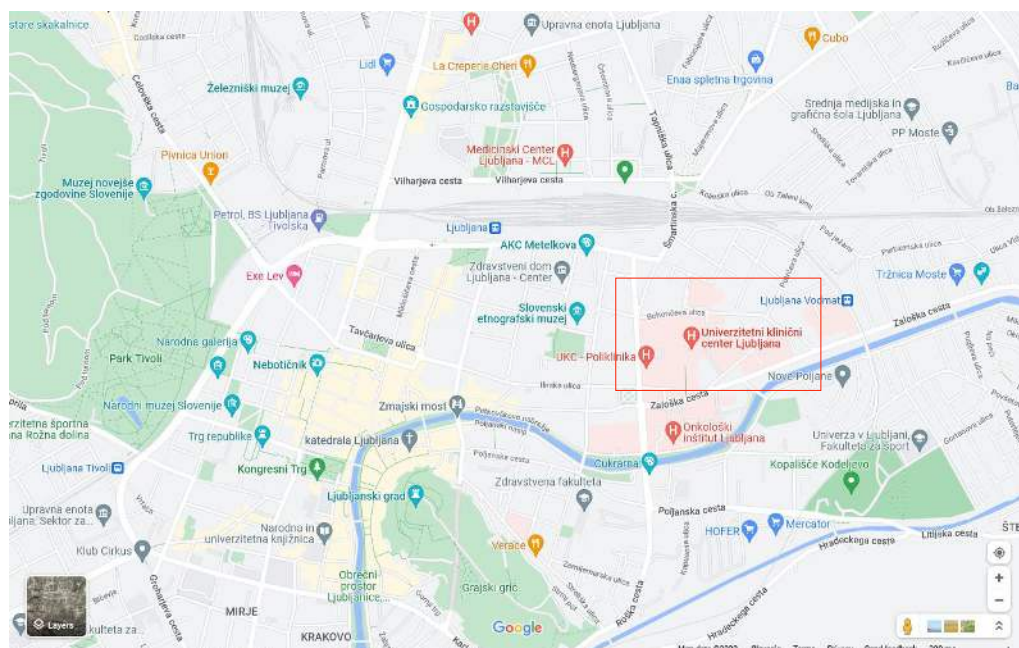
- Life-threatening situation or accident >> [call 112](tel:112).
- Emergency departments are open **24/7** and offer (only) emergency medical help.
- Ljubljana: **EMERGENCY DEPARTMENT (URGENCA)** of the University Medical Centre.
Address: *Bohoričeva ulica 22a.*



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EMERGENCY
DEPARTMENT
(URGENCA)
OF THE
UNIVERSITY
MEDICAL
CENTER:

Bohoričeva
ulica 22a,
Ljubljana



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SOCIAL & PSYCHOLOGICAL SUPPORT

- Emergency Psychiatric Clinic: +386 1 4750 685 (8:00–12:00)
- Difficulties / dark thoughts during nighttime (19:00–7:00): +386 1 520 99 00
- Psychiatric Department at ZDŠ: international@zdstudenti.si / +386 1 200 74 11
- Psychosocial counselling: tomaz.vec@pef.uni-lj.si
- Psychology Students helpline: svetovalnica@soum.si



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LJUBLJANA – BASIC ORIENTATION



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FACULTY OF TOURISM IN LJUBLJANA

➤ Three universities in Slovenia:

University of Maribor



Maribor

University of Ljubljana



Ljubljana

University of Primorska



Koper



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FACULTY OF TOURISM – IN LJUBLJANA

- Faculty of Tourism:
 - Based in Brežice
 - Member of the University of Maribor
- You are University of Maribor students – studying in Ljubljana



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LOCATION OF STUDY = ŠOU KAMPUS

- Classrooms 1, 2 and 3
- Blue Reading Room
- Green Reading Room
- FT Room (> for hanging out, studying, doing assignments, office hours with professors) open every day 8am-10 pm
- Access to all rooms with student ID
- Coffee shop with lunch options
- Buying student meals coupons

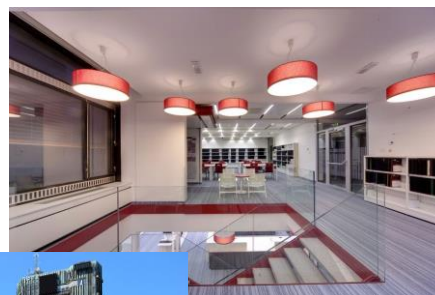


FAKULTETA ZA
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LIBRARIES AND LEARNING SPACES

- Central Economic Library (Faculty of Economics)
- FT Room at ŠOU Kampus
- Central Technical Library (Republic Square, TR3)

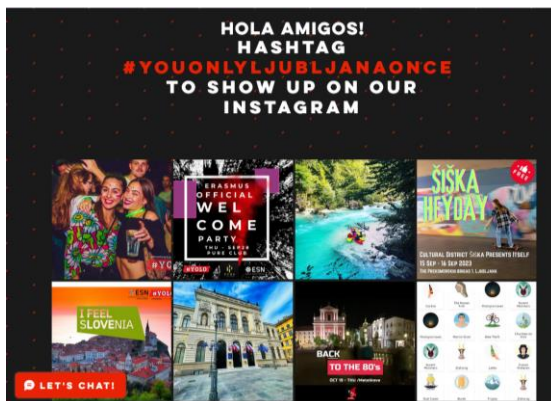


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Erasmus Student Network

- Major international community of students
- Based on ŠOU Kampus



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ORIENTATION WITH STUDENT BUDDIES

- Classrooms on Kampus
- Central Economic Library
- Aškerčeva Health Centre for Students
- LPP Ljubljana Bus Network Headquarters
- Bikelj Bike Network
- Central Technical Library
- ...



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FT TUTORS AND STUDENT BUDDIES



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TUTORING AND ACADEMIC SUPPORT

- Regular **monthly meetings** with student buddies & teacher tutors > timetable
- 'FT Room' on Kampus >> 1st floor, above Classroom 2
- Reviewing open study issues, **checking progress** (assignments, grades, attendance)
- Tutorship >> **seniors helping younger students** with studying and assignments **for free**
- Teacher tutors offering **guidance and assistance & solving all and any issues**



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FT STUDENT BUDDIES

Bachelor programme Masters programme

Sambodhi
Soma Gondane
sambodhi.gondane@student.um.si

Tharunngowtham
Ravi
tharunngowtham.ravi@student.um.si

Stasya
Kolesnikova
stanislava.kolesniko@student.um.si

Anshul Nicholas
Lewis
anshul@student.um.si



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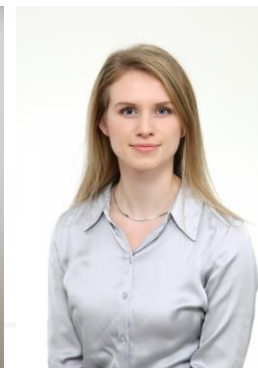
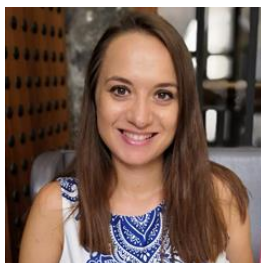
FT PERSONAL TUTORS/TEACHER BUDDIES

Milica Rančič Demir
milica.rancica@um.si

Biljana Božinovski
biljana.bozinovski@um.si

Tomi Špindler
tomi.spindler@um.si

Katja Kokot
katja.kokot@um.si



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HOW IT WORKS

- Know your Student Buddy and your Personal Tutor
- Go to them for advice, help, or for a chat
- Come to **regular meetings and special events** to connect with other students and discover student life together
- Stay connected

Always reply to emails from your personal tutor/student buddy, and always let them know if you can't attend a meeting.



Forget Google
ASK ME!

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TEMPORARY RESIDENCE PERMIT = TRP

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TRP EXTENSION IN SLOVENIA/LJUBLJANA

- [Application for TRP extension](#) by Sep 15
- Copy of your passport + photo
- Proof of sufficient funds (bank statement for the last 6 months)
- Health insurance contract (for the entire study year)
- Proof of enrolment = certificate of student status
- Copy of your existing TRP card
- [Letter](#)

Fingerprints

Police clearance certificate



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UPRAVNA ENOTA LJUBLJANA / ADMINISTRATIVE UNIT LJUBLJANA

- Sektor za tujce / *Department for Foreign Citizens*
- Address: [Tobačna ulica 5](#)



Oddelek za tujce

UPRAVNA ENOTA LJUBLJANA
SEKTOR ZA MATIČNE ZADEVE, TUJCE IN
DRŽAVLJANSTVA

Tobačna ulica 5
1000 Ljubljana

☎ 01 306 32 60

✉ ue.ljubljana@gov.si

Uradne ure

PONEDELJEK
8.00–15.00

TOREK
8.00–15.00

SREDA
8.00–15.00

ČETRTEK
Zaprto

PETEK
8.00–13.00

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LEGAL ALIENS NEED A VALID TRP

- Application for TRP extension by Sep 15
- Copy of your passport + photo
- Proof of sufficient funds (bank statement for the last 6 months)
- Health insurance contract (for the entire study year)
- **Proof of enrolment = CERTIFICATE OF STUDENT STATUS**
- Copy of your existing TRP card
- Letter



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NO CERTIFICATE OF STUDENT STATUS

...

= No TRP



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STUDY & WORK, AND GO ABROAD!

➤ CERTIFICATE OF STUDENT STATUS:

- ☐ Complete all courses and collect ECTS as per the syllabus
 - ✓ Come to classes
 - ✓ Do the work (active coursework, homework, term papers, field trips)
 - ✓ Pass the exams

➤ STUDY AND WORK ('STUDENT WORK')

➤ GO ON AN EXCHANGE IN EUROPE OR BEYOND (ERASMUS+)

- ✓ To study (complete a semester or a full year at another university)
- ✓ To work (work placements abroad: Germany, Portugal, Finland...)

— ✓ **You get a scholarship!** For living expenses

